



PAUL WURTH

SMS group



Paul Wurth Group **QUALITY POLICY** statement

As a result of Paul Wurth's Be One strategy, our working processes, the corresponding procedures and instructions as well as the supporting IT tools have been harmonised and continuously improved so as to enable a transparent and efficient cooperation amongst Business Units, Functional Units and regional set-ups throughout the Paul Wurth Group.

In the wake of this transformation, the same harmonisation process was applied to our Quality Management System, leading in particular to a successful unique multi-site 9001:2015 certification, covering Paul Wurth's main entities.

A global Quality Policy and common targets are of prime importance at all levels of the organisation, should this be at Group governance level, in our global internal working processes, in our engineering jobs or in daily project execution and for all stakeholders. Besides a trustful personal relationship, a global and strong quality management is all the more important when we approach our customers as "Leading Partner". The application of high quality standards, ensuring reliable products and services as well as excellence in project execution, is a convincing argument in the hands of our Key Account Managers throughout all business fields, including new sectors such as digitalisation, energy or oil & gas.

Whereas a consistent Quality Management System allows to minimise risks which are inherent to our business, a well lived Quality culture, associated to an innovation-driven entrepreneurial approach and a broad range of available competencies, also maximises the opportunities for business development, and finally growth. In addition, quality considerations and value engineering are closely linked when it comes to develop efficient and cost-saving solutions for the benefit of our customers.

In order to achieve these challenging goals and to reinforce thereby our customers' satisfaction and consequently our market position as a leading technology provider, I count on the engagement and responsibility of each and every Paul Wurth employee towards making quality an integral part of all our working processes as well as of all internal and external relationships. Finally, I would like to reiterate the Group Management Board's commitment to support in the same way all actions and initiatives aimed at enhancing the "Paul Wurth Quality" worldwide.

Luxembourg, July 2018

Georges Rassel
Chief Executive Officer